

Terms & Conditions

- All rates & tariffs are based on shipments via Hellmann Worldwide Logistics NV and her worldwide network via airlines and/or shipping lines of our choice, except if specifically mentioned otherwise.
- Validity of this offer: 30 days, unless otherwise mentioned.
- Airfreight charges are based on actual- or volumeweight, whichever is larger.
- All local costs for airfreight shipments are calculated with weight/volume ratio 1:6.
- Service details mentioned (transit times etc) are purely an indication and may be subject to possible changes by shippingline/carrier/airline.
- Rates are only valid for general cargo and do not apply to valuables, oversized cargo, dangerous and perishable goods, except if specifically mentioned otherwise.
- Pick-up of dangerous goods must be clearly indicated at time of booking with full indication of the applicable UN numbers and classes. Special pick-up rates apply to this type of pick-up and can be offered upon simple request.
- All rates and charges are subject to fluctuations of BAF, CAF or other official applicable at time of departure.
- Eventual costs due to screening, scanning, verification, enforced actions by third parties and others, by airlines and/or actions enforced by customs or other authorities will be invoiced as per outlay.
- Invoicing will be done in Euro currency, except if agreed upon differently in writing.
- After proven solvability, Hellmann Worldwide Logistics NV may allow a payment term of up to 15 days. Import duties & taxes as well as VAT are always immediately due. First shipments are always on 'cash' basis.
- All services are based on the 'Algemene Voorwaarden der Expeditie van België (2005)'.
- A premium for transport insurance is not included in above rates and charges. Shipments will only be insured upon specific request, in writing, prior to departure of shipment. Insurance rates can be obtained upon simple request.
- The act of booking a shipment with Hellmann Worldwide Logistics means full acceptance of above charges, rates and conditions. We're happy to send you a copy of these conditions upon request.