

Terms & Conditions

All rates and tariffs are based on shipments via Hellmann and its worldwide network via carriers of our choice. Service is subject to space and availability of the aircraft.

Payment Terms: 14 days
as of invoice date without any deduction. Import duties and taxes are always immediately due.

Airfreight shipments are subject to volume conversion at 1:6

Dims are applied in the following order: Length x Width x Height

Rates are only valid for general cargo and do not apply to valuables, oversized cargo, dangerous goods, perishable goods, etc. unless specified differently. Rates are valid providing that the cargo can be suitably loaded onto a lower deck ULD, as per airlines/aircraft restrictions.

Offers excludes duties, taxes, storage, customs inspections and other charges beyond Hellmann's control.

Rate of exchange will apply on the date of invoicing.

All quotations assume all wood packaging meets required wood regulations of the origin and destination country.

Cargo Insurance:
Especially for high-value goods we recommend coverage of Cargo Insurance.

The transport insurance "ALL RISK" is covered only after written order.

Legal Basis:
Place of jurisdiction and place of execution: Otopeni – Romanian law is applicable.

We work solely on the basis of the general conditions of the Romanian Freight Forwarders Union as published by USER. Carrier's liability depends on the means of transportation, it may apply Montreal convention, Warsaw convention or CMR convention where applicable.

We arrange the transport for commercial goods, with normal dimensions and weights, suitable for transports with conventional trucks, based on today's valid rates, wages, prices and exchange rates, without engagement until fixed completion. Deadlines are binding only by explicit acknowledgment from our side and only in case a regular and predictable transportation process.

Our offer is excluding VAT and excluding usual minor expenses, and any extra costs not caused by us or our partners.

Note in transport of dangerous goods:

Transport of dangerous goods (ADR/DGR/RID/IMCO), the customer within the meaning of ADR-GGBG is also sender. The shipping and handover of dangerous goods in accordance with ADR/RID/IMCO requires a separate acceptance from our side. For Dangerous goods the client must have the knowledge of laws and international agreements for the transport packaging, handling and storage. Further, the shipper must handover the required ADR accompanying documents and DGR declarations which must accompany the goods.