

Terms & Conditions

- Above quotation subject to changes in BAF, CAF, GRI as levied by the line and will be charged at actuals.
- Above quotation subject to changes in Fuel & security Surcharge as levied by the airline and will be charged at actuals
- No cargo/transport insurance is effected by Hellmann, except upon instruction given in writing from the customer.
- General Liability – Hellmann Logistics shall not be liable for any damage, loss or delays that may occur to the cargo whilst in transit - further details as per our general terms and conditions (available on request).
- Rate validity is subjected to your confirmation / acceptance of our quotation and based on the provided information. Any change in weights and dimensions will result in a change in the quotation.
- Surcharges are applicable as and when they come into force and will be charged at actuals.
- Rates are not valid for Dangerous Goods (DGR), Perishables and odd dimensional cargo, unless specified in our quotation.
- Import / Oceanfreight - No free time storage on DG and Chemicals (incl chemicals that are Non DG), any storage charges shall be billed from day of arrival
- Airfreight Volume/Weight ratio applies 1:6 (1cbm=167kgs whichever is higher)
- Seafreight Volume/Weight ratio applies 1:1 (1cbm=1000kgs whichever is higher).
- Rate of Exchange from USD to OMR @ 0.386
- Rate of Exchange from any other currency to OMR as applicable on date of transport document and as per www.xe.com.
- Above offer doesn't include origin and destination demurrage/detention, certificate of origin, local charges at destination and all other out of scope charges, unless otherwise specified.
- Rates are subject to space availability and loadability.
- Oman Road Transport - Flat Beds/3ton/7ton/10 ton - Free time for Loading/unloading is 3 hours/trip and any further delays, will be charged by OMR 10.00/per hour, special transport equipment shall be Pro-Rata (information on request).
- Quotation must be accepted within 15 days (unless otherwise specified) - After 15days of issuance, Hellmann Worldwide Logistics reserves the right to amend the quotation with notice to the customer (accepted or not accepted by the customer).
- Clearance without original docs: Shipments can be cleared in absence of the original documents but a Customs additional duty of 2% will be applicable on top of actual duty as per Omani Customs duty tariff, of which the said additional 2% is refundable upon submission of the original/correct documents to Oman Customs within 30 days of the clearance date but subject to approval and final acceptance and sole discretion of the customs officials and their approval.

It is hereby agreed that all transactions conducted by Hellmann Worldwide Logistics LLC are subject to the Hellmann Worldwide Logistics LLC Standard Trading Conditions, a copy of which is available on request.

We thank you for your enquiry and hope the above rates are to your approval. Please sign and return a copy of this letter in acknowledgement and acceptance of the foregoing information and charges. Meanwhile if you need further clarification, please do not hesitate to contact the undersigned.