

## Terms & Conditions

- Transport insurance is not included. This can be arranged by Hellmann but the customer must make a special request for this
- Fuel and Security charges are subject to change
- This quotation is based on the Currency exchange rate of today based on Oanda.
- Volume ratio for airfreight is based on 1:6.
- Rate currency is EURO and valid for general cargo only based on normal working days.
- Dangerous goods fee, fee for bank shipments, on board delivery, cool storage and hand over fee will be charged at cost.
- All charges are based on our groupage services and will be calculated on chargeable weight based on volume ratio of 1:6.
- Waiting time longer than 15 minutes will be charged at cost.
- Advanced commission 3 % of: - The collect amount as per air waybill and prepaid import duties and VAT amounts, if any (\*).
- Payment terms within 14 days, after positive credit worthiness check.
- (Advance fee is deductible on payment within 8 days of invoice date.)

The services provided in our proposal shall be performed by Hellmann Worldwide Logistics B.V., acting as a freight forwarding company registered at the Chamber of Commerce, Rotterdam, Number 24085584.

The Dutch Forwarding Conditions in the latest version by FENEX, including an Arbitration Clause in Article 23, deposited at the registry of the District Courts at Amsterdam, Arnhem, Breda and Rotterdam, shall apply on all our activities. The applicability of any other conditions is hereby explicitly rejected. These conditions are available as per direct links:

[FENEX Dutch](#) | [FENEX English](#)